

FAQ - Metallic Coatings

How long does it take to install the floor? - Typically 2-5 days, depending on the size of the job

How long do I have to wait after the floor is completed to walk on it? - 2 days / 48 hours after job completion.

How long do I have to wait to move small personal items back? - 4-5 days after job completion.

How long do I have to move heavy items back? - 7 days after job completion.

How do I know what my design will look like? - Every design is unique, however, once we get a general idea of colors and style, we can create test boards to simulate what your floor will look like. Note that this is not a direct representation of how your floor will turn out, as the slope and contour of the concrete will have an impact on the final result. Your 1st test board is free and each one after that is \$100.

Can you provide samples of my design? - Yes, we can create sample boards to test your design ideas. The first sample board is free while all others will be \$100 each.

Will you remove the trim around the walls? - We do NOT remove trim. If this is required in your space, our flooring experts will notify you during the quoting process. You will be responsible for hiring this service out.

Will the cracks in my floor get filled? Are the cracks under warranty? - We do cut and fill cracks in the concrete, however, cracks are not covered under warranty because future movement of the concrete slabs may cause the slabs to shift and re-open the cracks.

Do the control joints (saw cuts) get filled? - Yes these joints are filled to provide a seamless looking floor. This is essential to making sure the color pattern stays consistent over the entire floor.

Can I install an epoxy floor on top of radiant flooring? - Yes this is a very common practice. The heating system will need to be turned off just before the install (for approximately 2-3 hours) so that it does not create bubbles in the epoxy as it cures.

How to care for the floor after install? - We suggest hosing the floor down and/or using a squeegee or mop. A light degreaser can also aid in cleaning up stubborn spots. Do not use solvents to clean the floor. Do not place plows or snow blowers directly on the floor; we suggest placing them on cardboard or a floor mat.

Will road salt damage the floor? - The chemical content of road salt will NOT damage the floor. We do suggest sweeping or vacuuming the floor regularly as needed so that the dried road salt, sand, dirt and other foreign debris does not cause abrasion, scratch marks, or dull spots of the topcoat.

Are there other precautions to take? - Do not use solvents on the floor. Do not wax the floor. Do not drag heavy objects across the floor. Do not drop heavy objects on the floor. Do not allow acids, such as battery acid, to contact the floor. Do not use alcohol-based cleaners to maintain the floor.